The quadrennial assessment notice increases sent out in early August resulted in <u>almost 20</u>% of all residential property owners filing some form of inquiry. Some filed a formal Board of Review Appeal while others contacted the Assessor directly for explanations or pre-Board of Review adjustments.

This equated to hundreds of inquiries through phone calls, emails and through the Will County Supervisor of Assessments.

Many residents had to wait weeks before the Assessor (who is the only certified official), was able to address their specific assessment issues.

During this same period of time, <u>many senior citizen residents were also affected</u>. There was an increased need of assistance with their senior exemptions or other benefits due to the 2023 restart of exemption renewals.

The residents who have already been issued pre-Board of Review adjustments should receive revised assessment notices around the last week in October. Yet the Board of Review Appeals will not be complete until December,

As Green Garden Township continues to grow in development, population and <u>assessed values</u>; the need for Assessor employees continues to increase.